

ELEMENT 2: ORGANIZATION

Organization charts are available for all three Departments (DPW, DOT & ESD) responsible for the management, operation and maintenance of the City's wastewater collection system on the City of San Jose's Intranet. The following are the directors of the departments and the seniors in charge of putting together this SSMP.

DOT: James R. Helmer, Director (408) 535-3840
Joe Vafa, Senior Civil Engineer (408) 277-3611
Philip Lee, Associate Engineer in charge of reporting SSOs (408) 277-3058
Robert Sgambati, Sewer Maintenance Superintendent (408) 343-3105

DPW: Katy Allen, Director (408) 535-8444
Michael O'Connell, Division Manager (408) 998-6110
Thuy Nguyen, Senior Civil Engineer (408) 998-6188
Shelley Guo, Associate Engineer (408) 998-6185

ESD: John Stufflebean, Director (408) 535-8560
John Mukhar, Senior Civil Engineer (408) 277-5696
Stephen Lowes, Sanitary Engineer (408) 277-3859

Chain of Communication for Reporting SSOs

- DOT dispatch, (408) 277-4373, receives call of SSO from public
- Sewer maintenance crew dispatched to mitigate SSO
- SSO report (form) completed (including GPS coordinates)
- SSO form forwarded to Philip Lee (408) 277-3058
- Philip Lee inputs SSO into statewide SSO database via Internet